Viveck Waggh

Senior Automation QA Engineer | Web Automation

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PERSONAL INFORMATION

Position sought: Senior Automation QA Engineer | Web, Mobile & API Testing

ABOUT ME

Senior Automation QA Engineer with 10+ years of experience testing and automating web applications across digital banking, lending, logistics, and customer-facing products. Focused on Playwright and Selenium WebDriver, maintainable regression suites, cross-browser coverage, and CI/CD integration. Expanded Playwright regression automation to approximately 80% for key scenarios. Built an AI QA agent that can use a website URL, Git repository, or local workspace with locale and brand configuration to run headless checks across brands.

PERSONAL SKILLS

Web automation: Playwright, Selenium WebDriver, Cucumber BDD, Page Object Model; UI, end-to-end, regression and cross-browser testing.

CI/CD and test management: GitHub, GitLab CI/CD, Jenkins, Docker, Jira, Qase, TestRail, TestMo; automated checks in delivery workflows.

Quality and API testing: Functional, exploratory, usability, accessibility, localization and release testing; REST APIs, Karate, Postman, GraphQL, JSON, SQL and integration testing.

Performance and monitoring: JMeter, Grafana, CloudWatch, Sentry, Elasticsearch, Kibana, OWASP ZAP.

AI-assisted QA and leadership: AI QA agent for locale- and brand-configured headless testing from a workspace, Git repository, or website URL; GitHub Copilot, OpenAI Codex, Claude Code. Mentor four QA engineers and coordinate defect triage and release readiness.

WORK EXPERIENCE

Sportserve

Apr 2023 – Present

Senior Automation QA Engineer | Remote

- Own web and mobile QA across functional, exploratory, integration, regression, and release testing for critical customer journeys.
- Expanded Playwright regression automation to approximately 80% for key scenarios and integrated automated checks into CI/CD.
- Test web payment and card-processing journeys, REST APIs, transaction flows, and cross-platform behavior.
- Investigate defects, review product requirements and risks with Engineering and Product, and coordinate release readiness.
- Built an AI QA agent that reads locale and brand configuration from a local workspace, Git repository, or website URL and runs headless tests across brands.
- Built a Jira-integrated release hub that reduced tracker preparation from 30–40 minutes to about 5 minutes.

Monese

Oct 2022 – Apr 2023

QA Engineer | Tallinn, Estonia

- Tested digital banking web and mobile journeys for cards, payments, transactions, and customer servicing.
- Performed functional, regression, exploratory, API, and integration testing; used Postman and Charles Proxy to investigate service and network issues.
- Worked with Product Owners and developers to clarify acceptance criteria, explore edge cases, and verify fixes.
- Supported bi-weekly Android and iOS releases through TestFlight and Firebase App Distribution, with zero critical production defects during tenure.

WORK EXPERIENCE | CONTINUED

Encubate Tech Pvt. Ltd. Jun 2021 – Jun 2022
Senior QA Analyst | Remote

- Established QA processes, UAT strategy, acceptance criteria, test documentation, and defect lifecycle for a logistics application.
- Executed functional, exploratory, integration, and end-to-end testing for web workflows, REST APIs, microservices, and cross-platform behavior.
- Partnered with Product and Development teams to validate workflows, manage Jira defects, and improve release readiness.

Talentica Software Oct 2018 – May 2021
Senior QA Engineer | Pune, India

- Tested digital lending and home-loan web workflows across functional, exploratory, regression, API, database, and usability scenarios.
- Built Selenium WebDriver and Cucumber BDD automation using Page Object Model and maintained regression coverage with development teams.
- Validated Stripe payment integration, including API interactions and transaction success and failure paths.
- Designed JMeter workload scenarios, ran OWASP ZAP scans, investigated application and integration defects, and mentored junior QA engineers.

Wipro Technologies Jul 2015 – Oct 2018
QA Engineer | Pune, India

- Designed and executed manual and automated tests for enterprise web applications in Agile teams, including functional, API, and cross-browser coverage.
- Collaborated with developers to reproduce and resolve issues, providing clear defect details and test evidence.

EDUCATION AND TRAINING

B.Tech. in Information Technology
Walchand College of Engineering, Sangli, India
Aug 2012 – Aug 2015

Executive Certification
Product Management in Digital Era